



Enabling Your Ideas

# Service Bulletin

**Number:** 0021

**Title:** Jog/Shuttle Controller

**Date:** January 25, 2008

**Product Identification:** Jog/Shuttle Controller

## Overview:

This document describes the procedure for updating the Jog/Shuttle Controller software.

## Background:

Machine operators have occasionally reported issues of residual slow motion after moving rapidly with the Jog/Shuttle Controller. The controller plug-in software has been updated to address this issue. It is recommended that all machine owners install the new plug-in using the procedure below.

## Procedure:

1. Shut down the machine control software.
2. Use Windows Explorer to rename C:/PCNC3/Plug-ins/PCNCShuttle.dll to PCNCShuttle.OldDLL
3. Download the updated Jog/Shuttle Controller software from the Tormach web site document library (<http://www.tormach.com/documents.htm>). The file name is: **PCNCShuttle.dll**
4. Save the file in file into the "C:/PCNC3/plugin-ins" folder
5. Restart the machine control software.

## Support Note:

The new plug-in includes a logging function so that you can log the latest 100 events. This is on the Config>Config plug-in dialog. Just click the Yellow Config button for the plug-in and click Show Events Buffer. You can cut and paste the text into any other program.